Firm Name Change:

Copy the Policy Number from the Firm Name Change Task and enter into Maintain Docs — Check if the task is a duplication

Policy # *	LP101310 Retrieve Data	
Document Type*	Customer Request	Lookup
Document Class*	Firm Name Change	
Document Category*	Adjustments - CAT A 🗸	

***If there is a duplicate task in Maintain Docs: copy the doc ID (in Maintain Docs) – Click Add Comment

Add note "See Doc ID: _______ - this is a duplicate (Enter Twice) Will PIF" (as formatted below):

EX:

I	Add your comments below	·	
	Add your common o boom	See Doc ID: 3031650222 - this is a duplicate	~
		Will PIF	~
		Add Comments Cancel Clese	

Once confirmed that there are no duplicates continue the steps below. Look at the firm's new letterhead and verify the address & phone numbers in Database

eneral Into	Insurance History	Firm & Starr In	iro Area	is Or Practice	Client Information	KISK M
	Forms Management	: Renewals	History			
Policy Infor	mation:					
Form Submit ID:	2012090415143	7445LAW9	Policy Number:	LP101310	Requested Effective Date:	09/14
Underwri	ting Review					
Marketin	g Opt-Out					
RISK RETE	ntion Group					
Busines	s Information:					
Firm Na	me: Law Offic	es of Russo &	Prine Sui	ite:	230	
Street Address	1 Harbor	Ctr	Cit	y:	Suisun City	
State:	CA		Zip	Code:	94585-2427	
County	Solano		Bus	siness Fax:	(707) 427-12	33
Busines Phone:	s (707) 42	7-6777	Nu Att	mber of torneys	5	
Email:	leslieprind	e@russoandp	rince			



January 3, 2023

Jeanne Gustke Executive Vice President RJW Professional Insurance Services PO Box 14765 Oakland, CA 94614

RE: RUSSO & PRINCE, LLP

Dear Ms. Gustke:

As discussed by email, this letter shall serve to confirm that our firm name will be changed to RUSSO, ELMS, ROBERTS, LLP effective January 1, 2023. Our old email address is still active, but you may use my new email address going forward: <u>srusso@rerfamilylaw.com</u>. Please see letterhead enclosed.

Thank you for your assistance.

Very truly yours,

LAW OFFICES OF RUSSO & PRINCE, LLP



We must have an effective before updating all systems. Check that the effective date of change is provided

RE: RUSSO & PRINCE, LLP
Dear Ms. Gustke:
As discussed by email, this letter shall serve to confirm that our firm name will be changed to RUSSO, ELMS, ROBERTS, LP effective January 1, 2023. Our old email address is still active, but you may use my new email address going forward: srusso@rerfamilylaw.com. Please see letterhead enclosed.
Thank you for your assistance.
Very truly yours,
LAW OFFICES OF RUSSO & PRINCE, LLP Sarah B. Russo Attorney at Law

*****If the Effective Date of Change is not provided** - Email the agent and request the effective date of the firm change name (we do not need an effective date for phone numbers).

E,	v٠
L,	^ .

				W: Name Cha	nge - Russo &	Prince - Message	(HTML)					
ile Mess	age Insert	Options	Format Text	Review	Mimecast I	Nuance PDF	7 Tell me v	vhat you want to				
te Cipboard	t Painter	ibri (Bc ▼ 11 <i>I</i> <u>U</u> <mark>ª</mark> ⊻	• A A III	- ;≡ - & ≡ €≣ ⊅≣	Address Che Book Nam Names	 Attach from OnBase OnBase 	Attach At File - It	ttach Signature iem • • Include	 Follow Up ~ High Import Low Import Tags 	tance ance	Office Add-ins Add-ins	
To												
Subject	FW: Name	Change - Russo	& Prince									
Attache	d PDF Ri	usso Name Cha 06 KB	ange.pdf 🖕									
	ing Jean	ie,										
hope you /e receive le endors	had a gre ed the upd ement?	at weeker lated Lette	nd! © erhead for ti	nis firm's	name cha	nge, can you	u get us	an effective	e date of the	e cha	ange for	
hope you /e receive le endors hanks so	had a gre ed the upd ement? much and	eat weeker lated Lette d look forw	nd! © erhead for ti vard to hear	nis firm's ing back	name chai from you!	nge, can you	ı get us	an effective	e date of the	e cha	ange for	
hope you le receive ne endors hanks so hanks so ssociate Und ichardson, T edfror 1-214- alia Leos alia Leos alia Leos alia Leos alia Leos alia Leos alia Leos alia Leos alia Leos alia Leos	had a gre ed the upd ement? much and x Division 220-7528 ttorneyprotec	eat weeker lated Lette d look forw Pro	nd! © erhead for ti vard to hear	nis firm's ing back	name chai from you!	nge, can you	u get us	an effectivo	e date of the	e cha	ange for	

Go to the Task in Induction – Attach the email sent to the DP to the file



@2006 The Medical Protective Company.@ All Rights Res

Add comment: "EM DP requesting the effective date of the firm name change"

	Comments Entered	
		^
		\sim
Add your comments below		
	EM DP requesting the effective date of the firm name change	~
		\sim
	Add Comments Cancel Close	

Under the 'Followup Date' box insert the date 1 week from today's date

***If you do not hear back with the effective date within the week: follow up with the DP and repeat twice until you receive the effective date of the firm name change. If no response after the 3rd Followup add note no response from the DP and push the task to the AUW Customer Pool.

Received Date	02/28/2023
Policy Effective Date	09/14/2022 🛇
Adjustment Effective Date	S
Followup Date	03/07/2023 🗇

Read the body of the email and/or letterhead for additional information such as change in AOPs, number of attorneys, etc.

***If there are other changes to the policy that need to be made: Email the agent for additional information or attach to the renewal file and forward to the UW.

Locate the policy number in Database - copy the existing firm name and scroll down to Predecessor Firms – Click on edit and paste the old firm name and add date of dissolved (Effective Date of Change) – click update

Predecessor Firms:				
	Name Of Firm	Date Formed	Date Dissolved	
	Law Offices of Russo & Prince		01/2021	Edit
Add Firm				Edit
				Edit
		1	1	
			Upo	date Close
Firm Inform	mation:			
* Name	of Firm: Law Offices of Russo &			
* Date F	ormed: * Date Disso	lvet: 01/20)21	
% of Ass	sets:% of Liabilitie	es:		
# of Atto	orneys:			
* Indicate	es required field			

Update the firm's name with the new name

Business Infor	mation:		
Firm Name:	Russo, Elms, Roberts, LLP	Suite:	230
Street Address:	1 Harbor Ctr] City:	Suisun City
State:	CA	Zip Code:	94585-2427
County:	Solano	Business Fax:	(707) 427-1233
Business Phone:	(707) 427-6777	Number of Attorneys	6
Email:	leslieprince@russoandprince	2	
Email:	leslieprince@russoandprince	2	

Go to Oasis: Click the Policy Actions drop down window - select Policy Change

		Policy Actions	Pol
<u>ro)</u> ervices		Agent Agent Application Info Auto Renewal Billing Setup Cancel Claims Summary Convert Coverage Copy to Indication Copy To Quote Document Processing Endorsement Window Extend Cancel File Notes Files Form Letter Letters Multi Cancel OOS Policy Change	Prof Lial 1,492.00 ficial ✔
elect Address	Paymer	Policy Change	etters
Policy	Type: Att P	Transaction	v
S	tatus: Activ	View Non Premium	
Exp	Date: 09/14	IBNR Inactive Window	
Issue	State: CA		
Re	n Rsn:		

In the Pop up window: Add the Effective date - In the Endorsement drop down window, select Chg Name/Address - Add in the Comment Box: "Eff MM/DD/YYYY Updated firm's name" – click OK

Endorse Policy		
Effective: 01/01/2023 Effective: 02/28/2023 Endorsement: Chg Name/Addr Eff 01/01/2023 Updated Firm's Name Comment: Of Cancel	Endorse Policy	Print Help
Effective: 01/01/2023 Accounting: 02/28/2023 Endorsement: Chg Name/Addr V Eff 01/01/2023 Updated Firm's Name Comment:		
Effective: 01/01/2023 Accounting: 02/28/2023 Endorsement: Chg Name/Addr Eff 01/01/2023 Updated Firm's Name Comment:	Endorsement Information	
Accounting: 02/28/2023 Endorsement: Chg Name/Addr Eff 01/01/2023 Updated Firm's Name Comment:	Effective: 01/01/2023	
Endorsement: Chg Name/Addr	Accounting: 02/28/2023	
Comment:	Endorsement: Chg Name/Addr 🗸	
Comment:	Eff 01/01/2023 Updated Firm's Name	
Of Canad	Comment:	
OK Cancel		
OK	×	
UN Calicer	OK Cancel	

Click on the Firm's name under 'Pol Admin' – In the pop up window click 'Go To Client'



In the Pop up window, add the firm's new name under the Organization Name and Long Name box – click on Save Changes – Click on Refresh

Organization: I	Russo, Elms, Roberts, LLF	P 付 Files	~		: Back to Entit	ty List		Print
Summary 🤿	Demographic 🤝 Backgrou	und $_{\bigtriangledown}$ Relation $_{\bigtriangledown}$	Vendor 🦁 Prior C	arrier Agent				
Client					\sim			
Client Type	: Organization	Discarded:		/				
Client ID:	: 0001241084	Organization Name:	usso, Elms, Roberts, L	LP	Long Name:	Russo, Elms, Roberts,	LLP 🗘	
DOI								
TIN	:	TIN Verified:			Default:	-SELECT- V		
SSN	:	SSN Verified:			Tax Info Effective Dt:			
IDOI Provider								
NPI	:							
E-Mail Address	leslieprince@russoandpri 💰	E-Mail Address 2:		cii	Marketing Opt-Out:			
Insured Since	09/14/2017	Loss Free: 0	9/14/2017		Ins Co. Bus Segment Codes:			URL: www.russoandprince.com
Legacy ID:	LPL_73LPL101310-4_0							
DBA Name	:	Claims Free:						
HICN	:	Legal Name:						
	Ref	resh Sav	e Changes Sp	Handling	DDL	Client ID	Maintain Duplicates	

Name History

Click on Background – select 'Predecessor Firm'

Organization: Russo, Elms, Roberts, LLP 💣 🛛 Files							
	Summary 🤿	Demographic 😽	Background 🤝	Relation 🚽	Vendor		
	🗈 Client		Certification				
Client Type: Organization		Predecessor Firm					
	Client ID	: 0001241084	01	Name: Ru	isso, Elms		

Click on Add – Add the Firm's old name – add the Effective date of change – click save – click refresh – Close out of the window

ganization: R	usso, Elms, Roberts, LLP 🚮	Files	~		« Back to Entity List		
Summary 🤝	Demographic v Background	\bigtriangledown Relation \bigtriangledown	Vendor 🦁 Prior Carrier	Agent			
edecessor Firr	n for Russo, Elms, Roberts, LLP						
Add	Delete						
							2 records, Page 1 of 1
			Name			From	
	Law Offices of Russo & Prince				01/01/2021		01/01/3
	Law Offices of Russo & Prince,	LLP			01/01/2023		01/01/
🗈 Detail							
	Predecessor Firm Name:	aw Offices of Rus	so & Prince		×		
	Effective Date:	1/01/2021			Expiration Date: 0'	1/01/3000	

Click close on the Policy Admin window – click rate (rate should not change) – click OK okay on the pop up window – click save WIP (*Note: you may have to select Save WIP x2 – until you see the firm's name actively change next to the 'Pol Admin:'

Go To Client Close	Rate	Save WIP Save Options
Pol Admin Issue Co Producer/Agency Sub-Producer/Agent Select Term	<u>Russo, Elms, Roberts, LLP</u> <u>National Liability and Fire (AttPro)</u> RJW Professional Insurance Services 09/14/2022 - 09/14/2023 ✓	

Go back to Induction and add the Comment:

"Effective (date of change) changed firm name to: (New Name)

Add as pred firm: (Old Name)

No change in premium"

Click on Add comments – click close

EX:

Comments Add Comment	Eff 01/01/2023 changed firm name to: Russo, Elms, Roberts, LLP New name of firm: Russo, Elms, Roberts, LLP Add as pred firm:Law Offices of Russo & Prince, LLP The old firm name:Law Offices of Russo & Prince, LLP No change in premium
Update Delote Ba	ck to indexing Attach Document Ciose Back

Go to the Policies folder under the G drive – find the Firm Name-Address endorsement and fill out with:

- Policy number
- 2. First Named Insured (the firm's old name)
- 3. Effective date the change
- 4. Item 1: Named Insured (the firm's new name and current address)
- 5. Item 2: Pred Firms (the firm's old name ***If there are multiple pred firms list them all on the endorsement)

Save under the old firm's name



Go to Induction & Forward task to the Audit SME pool

EAP Quest	on Reasons - Profile 1 - Microsoft Edge	-		×			
6	Ø						
	Question Reasons						
Question To Name Reason	AUDIT SME Select One Select Cone Select C						
Comments	Endorsement ready in 2023 NLF folder Gancel		$\langle \rangle$				